

The following paragraphs taken from the standard UNI CEI EN ISO/IEC 17025:2018, briefly highlight the main references and definitions to be related to the recommendations made by the ACCREDIA Steering and Guarantee Committee.

Note: although some elements listed in this document are already clearly defined by the standard UNI CEI EN ISO 17025:2018, they are also referred to here as being of particular significance with respect to the issue of impartiality.

The requirements of the standard referred to, accompanied by the notes taken from it, refer mainly to the issue of conflicts of interest for accredited parties.

Below are some definitions and paragraphs of the standard UNI CEI EN ISO/IEC 17025:2018, which refer specifically to the topics covered in the document.

ref. ISO/IEC 17025	Definitions/Requirements				
1 Scope and field of application	This document specifies the general requirements for the competences, impartiality and consistent operation of laboratories.				
3.1 Impartiality: Presence of objectivity.	Note 1: Objectivity means that conflicts of interest do not exist, or are resolved so as not to adversely influence subsequent activities of the laboratory.				
	Note 2: Other terms that are useful in conveying the element of impartiality include "freedom from conflict of interests", "freedom from bias", "lack of prejudice", "neutrality", "fairness", "open-mindedness", "even-handedness", "detachment", "balance".				
	With respect to ISO/IEC 17021-1:2015, the word "independence" has been deleted from the list of Note 2.				
4.1 Impartiality					
4.1.1	Laboratory activities shall be undertaken impartially and structured and managed so as to safeguard impartiality.				
4.1.2	The laboratory management shall be committed to impartiality.				
4.1.3	The laboratory shall be responsible for the impartiality of its laboratory activities and shall not allow commercial, financial or other pressures to compromise impartiality.				



Recommendations made by the ACCREDIA Steering and Guarantee Committee relating to the definition of harmonized criteria for the verification of some requirements of the standard UNI CEI EN ISO/IEC 17025:2018 for the assessment and surveillance activities of testing and calibration Laboratories

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ref. ISO/IEC 17025	Definitions/Requirements					
4.1.4	The laboratory shall identify risks to its impartiality on an on-going basis. This shall include those risks that arise from its activities, or from its relationships, or from the relationships of its personnel. However, such relationships do not necessarily present a laboratory with a risk to impartiality.					
	Note: A relationship that threatens the impartiality of the laboratory can be based on ownership, governance, management, personnel, shared resources, finances, contracts, marketing (including branding), and payment of a sales commission or other inducement for the referral of new customers, etc.					
4.1.5	If a risk to impartiality is identified, the laboratory shall be able to demonstrate how it eliminates or minimizes such risk.					
6.2 Personnel						
6.2.1	All personnel of the laboratory, either internal or external, that could influence the laboratory activities shall act impartially, be competent and work in accordance with the laboratory's management system.					
6.3.4	Measures to control facilities shall be implemented, monitored and periodically reviewed and shall include, but not be limited to:					
	a) access to and use of areas affecting laboratory activities;					
	b) prevention of contamination, interference or adverse influences on laboratory activities;					
	c) effective separation between areas whit incompatible laboratory activities.					
6.3.5	When the laboratory performs laboratory activities at sites or facilities outside its permanent control, it shall ensure that the requirements related to facilities and environmental conditions of this document are met.					
6.4.2	When the laboratory uses equipment outside its permanent control, it shall ensure that the requirements for equipment of this document are met.					
7.1.7	The laboratory shall cooperate with customers or their representatives in clarifying the customer's request and in monitoring the laboratory's performance in relation to the work performed.					
7.8.4.1	the calibration certificates shall include:					
	d) the results before and after any adjustment or repair, if available;					
7.8.4.3	A calibration certificate or calibration label shall not contain any recommendation on the calibration interval, except where this has been agreed with the customer.					



ref. ISO/IEC 17025	Definitions/Requirements
7.8.7	When opinions and interpretations are expressed, the laboratory shall ensure that only personnel authorized for the expression of opinions and interpretations release the respective statement. The laboratory shall document the basis upon which the opinions and interpretations have been made.

The table below contains 7 columns:

- the first shows the sequential number;
- the second indicates calibration and/or LAB scheme to which the assessment of the identified risk is applicable. To make the scheme more evident, the table uses the green background for testing laboratories (LAB), blue for calibration laboratories (LAT) and white for both (LAT/LAB);
- the third indicates the reference paragraph of ISO/IEC 17025:2017;
- the fourth indicates the type of conflict (macro-category);
- the fifth contains examples;
- the sixth contains the enquiry modalities which can be implemented for verifying the conflict;
- the last one contains a summary of the admissibility or non-admissibility of the situation/activity for the purpose of the conflict of interest.



ľ	1°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
	1.	LAT/LAB		use of	Extension of the 'accredited' status to the member group, where the accredited party is indicated in the attachment to the certificate.		Not admissible (ref. RG-09). The reference to accreditation is reserved solely for the activities of the accredited party.



N°	Scheme	Requirement of the	Typology of	Example of conflict	Method of enquiry	Admissibility
		standard ISO/IEC	conflict	activity/situation	(verifications to	(of the situation of
		17025 (paragraph)			perform)	conflict)
2.	LAT/LAB	4.1.1:		The owner of the accreditation also		
		Laboratory activities shall	self-interest.	carries out activities in potential		
		be undertaken impartially		conflict with laboratory activities.	the laboratory have been	
		and structured and			taken into consideration	specific and functionally
		managed so as to		Example for calibration		,
		safeguard impartiality.		laboratories:	Commerce certificate,	
				production, repair, sale, technical	statute, etc.).	traceability of data at all
				assistance of the same measuring		levels from acquisition to
				devices that the owner calibrates.	Verification of company	issuance of the calibration
					organization:	certificate/test report;
				Example for testing laboratories:	independence of	- presence of the threat in
				design and construction of anti-	responsibilities and	the laboratory's risk
				pollution systems, site	organization of data	analysis.
				remediation, training, commercial	traceability and	
				intermediation, marketing.	processing.	
					Verification of contracts	
					that may relate to multiple	
					company functions and/or	
					internal orders involving	
					multiple	
					sectors/departments of	
					the company.	

N°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
3.	LAB	be undertaken impartially and structured and	of objectivity, with			It is not admissible that the risk related to the sampling carried out by the laboratory, whether accredited or not, is not considered, because it has a strong impact on the analytical outcome.
4.	LAT/LAB	4.1.1: Laboratory activities shall be undertaken impartially and structured and managed so as to safeguard impartiality.		The group of which the owner of the accreditation is a member (also temporarily) carries out activities in potential conflict with those of the laboratory. Example for calibration laboratories: production, repair, sale, technical assistance of the same measuring equipment that the laboratory calibrates. Example for test laboratories: design and construction of antipollution systems, site remediation, training, commercial intermediation, merchandising.	interrelationships with the activities of the other companies in the group have been taken into consideration.	and the assignment to different personnel who are
5.	LAT/LAB	4.1.1: Laboratory activities shall be undertaken impartially and structured and managed so as to safeguard impartiality.	Self-interest.		procedures and customer	Admissible, provided it is managed with a risk analysis.



N°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
6.	LAT/LAB	4.1.1: Laboratory activities shall be undertaken impartially and structured and managed so as to safeguard impartiality.	Dependence, subcontracting.	The laboratory has contracted technical personnel linked to other companies.		Admissible, provided it is managed with a risk analysis.
7.	LAT/LAB	4.1.1: Laboratory activities shall		The laboratory uses intermediary companies for the sale of the accredited service.	with intermediary	managed with a risk analysis and that the contracts
8.	LAB	4.1.1: Laboratory activities shall be undertaken impartially and structured and managed so as to safeguard impartiality.	interest between	Official laboratories registered in the regional self-control lists perform tests for food sector operators.	measures have been adopted to ensure impartiality and the absence of conflict of interest in performing the	Admissible, provided that the specific measures provided for by Legislative Decree 27/2021 are adopted and such measures are reported in the transparency section of the site.



N°	Scheme	Requirement of the standard ISO/IEC	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to	Admissibility (of the situation of
		17025 (paragraph)	30		perform)	conflict)
					official control are distinct	•
					in terms of process from	
					those used in the self-	
					control activity, with different Centres of	
					different Centres of responsibility.	
					(Ref. Legislative Decree 2	
					February 2021 n. 27).	
9.	LAT/LAB	4.1.2:	Self-interest of the	People in senior or responsible		Admissible on a voluntary
			single party, self-	positions also carry out activities		basis, provided it is managed
			assessment and	outside the laboratory, on a		with a risk analysis.
		committed to impartiality.	activities		taken into consideration	
			incompatible with each other.	companies, in potential conflict with the activities of the	and staff contracts).	Not admissible in a regulated
			each other.	with the activities of the laboratory.	and stair contracts).	Not admissible in a regulated sector (e.g., CPR).
				laboratory.		sector (e.g., crit).
10.	LAT/LAB	4.1.2:	Self-interest not	The laboratory management has		Not admissible.
		•	considered.	not formalized a commitment to		
		management shall be		impartiality, nor does it review the		
		committed to impartiality.		results of the identification of risks.	identification of risks and	
					of the results of the review of the management	
					system.	
11.	LAT/LAB	4.1.3:	Self-interest, self-	Il laboratory is the property of one		Admissible, provided that the
	-	The laboratory shall be		or more companies which are		risk assessment relating to
			familiarity.	potential clients of the lab.	statute.	the corporate structure of the
		impartiality of its				laboratory is done.
		laboratory activities and		For example: the subsidiary holds		
		shall not allow commercial, financial or		a significant quota of the shares and is the main client of the		
		other pressures to		laboratory.	laboratories included	
		compromise impartiality.		laboratory.	within more complex	
		in partial control in partial control in			structures (e.g., public	



N°	Scheme	Requirement of the standard ISO/IEC	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to	Admissibility (of the situation of
		17025 (paragraph)	commec	activity, situation	perform)	conflict)
					laboratories, laboratories	
12	LAT/LAB	4.1.3:	Self-interest.	One or more owners of the	belonging to groups). Verification of the	Admissible, provided that the
12.	LAT/LAB	The laboratory shall be responsible for the impartiality of its laboratory activities and shall not allow commercial, financial or other pressures to compromise impartiality.	Sell-lifterest.	laboratory are also authorized to perform tests/calibrations and/or to issue test reports/calibration certificates.	Chamber of Commerce profile and job description of the lab, management	risk assessment is done and appropriate control
13.	LAB/LAT	4.1.3: The laboratory shall be responsible for the impartiality of its laboratory activities and shall not allow commercial, financial or other pressures to compromise impartiality.		Internal laboratory of a production company, which carries out tests only for the 'internal customer' (same legal identity) and not on behalf of other companies belonging to different legal entities.	profile examination: it is not necessary that the laboratory activities be	Admissible, provided that the risk assessment relating to the inclusion of the laboratory in the company organization is done. Not admissible for CPR.



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N°	Scheme	Requirement of the	Typology of	Example of conflict	Method of enquiry	Admissibility
		standard ISO/IEC	conflict	activity/situation	(verifications to perform)	(of the situation of conflict)
1.4	LAB/LAT	17025 (paragraph) 4.1.3:	Colf intorocto plan	Internal laboratory of a production		
14.	LAD/LAI	The laboratory shall be		company, which undertakes tests		
			competitors, self-	• • •		relating to the inclusion of
			assessment,	(same legal identity) but also on		the laboratory in the
		laboratory activities and		behalf of other companies		company organization and
		shall not allow	Tarriniarity.	•		the procedures adopted for
		commercial, financial or		entities.	behalf of third parties.	external customers.
		other pressures to		Citation.	bendir of time parties.	external castorners.
		compromise impartiality.			Evaluation of the	Not admissible for CPR.
					laboratory's	
					independence from	
					production (e.g., different	
					Centres of responsibility	
					highlighted in the	
					organization chart).	
					organization anarty:	
					Verification of the risk	
					assessment set by the	
					laboratory and the	
					countermeasures	
					adopted.	
					Evaluation of the	
					procedures for managing	
					the sample of 'external'	
					customers (e.g.,	
					anonymity, where	
<u></u>					applicable).	
 15.	LAT/LAB	4.1.4:		The laboratory changed its		Failure to update the risk
		The laboratory shall	previously	corporate structure while retaining	1 -	analysis is not admissible.
		identify risks to its	considered.	the same employees, therefore it	assessment examination.	
		impartiality on an on-		did not consider it necessary to		
		going basis. This shall		update the risk assessment (e.g.,		



N°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
		include those risks that arise from its activities, or from its relationships, or from the relationships of its personnel. However, such relationships do not necessarily present a laboratory with a risk to impartiality.		acquisitions, mergers, multisite organization of laboratories already individually accredited).		
16.	LAT/LAB		Self-interests not previously considered.		activities declared in the Chamber of Commerce	Admissible, provided that the risk assessment is done and is updated on an ongoing basis. Not admissible for CPR.



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17.	LAT/LAB	4.1.5: If a risk to impartiality is identified, the laboratory shall be able to demonstrate how it eliminates or minimizes such risk.	Absence of evaluation.	The laboratory performs exclusively testing/calibration activities and, for this reason, evaluates that there is no the risk of impartiality.	management review and records relating to the input elements	
18.	LAT/LAB	4.1.5: If a risk to impartiality is identified, the laboratory shall be able to demonstrate how it eliminates or minimizes such risk.	Absence of evaluation.	The laboratory has not identified the risks to impartiality, nor has it analyzed how it eliminates or minimizes them.	management review and	Not admissible, because it is a normative requirement.
19.	LAT/LAB	6.2.1: All personnel of the laboratory, either internal or external, that could influence the laboratory activities shall act impartially, be competent and work in accordance	Self-interest, self-assessment, familiarity.	The laboratory performs tests/calibrations for the internal customer or for companies with the same ownership as the laboratory using staff connected to them. The laboratory did not map the possible risks deriving from links	ties and interrelationships of laboratory and external personnel. Verification of risk analysis in the case of	and that the staff is linked to the laboratory through suitable and appropriate engagements/contracts.



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		17025 (paragraph)		,,,	perform)	conflict)
		with the laboratory's		with companies with the same		
		management system.		ownership as the laboratory.		
20.	LAB	6.2.1:	Self-interest,	The sample to be tested is owned	Verification management	Admissible, provided staff
		All personnel of the	familiarity.	by the performer of the test or an	procedures of the sample.	are unaware of sample
		laboratory, either internal		acquaintance.		ownership (e.g., sample
		or external, that could influence the laboratory				anonymity), where possible.
		activities shall act				In all cases this situation
		impartially, be competent				must be considered in the
		and work in accordance				risk assessment.
		with the laboratory's				
		management system.				Not admissible for CPR.
21.	LAT/LAB	6.2.1:	Self-assessment.	The same person is authorized	Verification of laboratory	It is admissible that the
		All personnel of the		both to perform tests/calibrations	job descriptions,	test/calibration activities and
		laboratory, either internal or external, that could		and to issue test reports/calibration certificates,	management of sample and data control	the issuance of test reports/calibration
		influence the laboratory		both of which are key roles within	procedures.	certificates are carried out
		activities shall act		the laboratory.	procedures:	by the same person,
		impartially, be competent		,		provided that adequate
		and work in accordance				control procedures are
		with the laboratory's				implemented (e.g.,
		management system.				supervision, high degree of
						automation, systematic
22	LAT/LAB	6.2.1:	Self-assessment	In the case of a company	Verification of the	control procedures). Not admissible.
22.	LAI/LAD	All personnel of the	and activities	laboratory, the manager of the	organization chart and	Not duffissible.
		laboratory, either internal	which are	laboratory reports to the	job descriptions.	
		or external, that could	incompatible with	production manager or the		
		influence the laboratory	each other.	manager of the department which		
		activities shall act		delivers the samples to be		
		impartially, be competent		analyzed or which tests the		
		and work in accordance		instruments before calibration.		
<u> </u>	<u> </u>					



N°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
		with the laboratory's management system.				
	LAB	All personnel of the laboratory, either internal or external, that could influence the laboratory activities shall act impartially, be competent and work in accordance with the laboratory's management system.	Self-interest.	Persons who perform the test or sampling also have a contractual relationship with the party which requests the testing/sampling activities. (e.g., part-time laboratory staff, who in the remaining time carry out sampling independently and take the sample to the laboratory).	Verification of personnel with non-full-time contracts. Verification of sample management procedures.	Admissible, provided adequate sample management procedures are implemented. Not admissible for CPR.
24.	LAB	All personnel of the laboratory, either internal or external, that could influence the laboratory activities shall act impartially, be competent and work in accordance with the laboratory's management system.		In the case of a company laboratory, which performs the test, or which performs the sampling, or the laboratory manager also has engagements in the production department of the samples that are tested.	Verification of the organization chart and Job description document.	Not admissible.
25.	LAT	All personnel of the laboratory, either internal or external, that could influence the laboratory activities shall act impartially, be competent and work in accordance with the laboratory's management system.	which are	The Centre has contracted technical personnel who work independently from the supervisor (e.g., technical operators who record calibration data at the customer's site).	Verification of contracts.	Admissible on condition that the Centre provides: - effective training of operators; - control of activities; - countermeasures to tampering with the original data.



N°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
26.	LAT	All personnel of the laboratory, either internal or external, that could influence the laboratory activities shall act impartially, be competent and work in accordance with the laboratory's management system.	which are	In the case of a company Centre, the head of production control of instrument is also the operator who calibrates the instrument or the person responsible for issuing the certificate.	Verification of the organization chart and job description document.	It is not admissible if the same person holds all three positions at the same time (head of production control, calibration operator and certificate issuing manager).
27.	LAT	influence the laboratory activities shall act impartially, be competent and work in accordance with the laboratory's management system.	which are	In the case of an authorized repair and/or technical assistance Centre, the operator performing the calibrations coincides with the operator carrying out the repair/technical assistance.	Verification of the organization chart and job description document. Verification of instrument control and management procedures.	Admissible provided that for calibration and repair/assistance activities: - adequate procedures are adopted (e.g., control and supervision procedures, prohibition of the use of calibration samples for the verification of repairs and software compensation of errors) and - a risk assessment is made regarding the type of repair/assistance activity and, in general, the characteristics of the intervention.
28.	LAT/LAB	6.3.4: Measures to control facilities shall be implemented, monitored	Dependence, conditioning of the outcome.	The laboratory uses premises which are shared with other companies or partially beyond its control.	Verification of contracts (leases, availability of rooms), regulations and conditions of use.	For testing laboratories: admissible, provided that an exclusive use is contractually provided for



N	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
29	. LAT	and periodically reviewed and shall include, but not be limited to: a) Access to and use of areas affecting laboratory activities; b) Prevention of contamination, interference or adverse influences on laboratory activities; c) Effective separation between areas whit incompatible laboratory activities. 6.3.5: When the laboratory performs laboratory activities at sites or	Conditioning of the outcome.	Calibration activities performed at the customer, in an environment with control parameters beyond the responsibility of the	Verification and review of the contract.	(or in any case a clear identification/delimitation, reserved use) and the areas for performing laboratory activities which are expressly indicated. For calibration laboratories: admissible as long as the Centre identifies conflict situations and manages them in the risk analysis. Admissible, provided that the Centre includes in the contract the conditions of non-performance of the
20	LAD	facilities outside its permanent control, it shall ensure that the requirements related to facilities and environmental conditions of this document are met.	Dependence	laboratory.	Varification of contracts	calibrations that are attributable to the customer's responsibilities.
30	. LAB	6.4.2: When the laboratory uses equipment outside its permanent control, it shall ensure that the requirements for	Dependence.	The laboratory uses equipment beyond its control (e.g., customer equipment or free access to its equipment by personnel outside the laboratory, even if belonging to the same organization).	Verification of contracts, regulations and procedures regarding use.	Not admissible.



N°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
		equipment of this document are met.				
31.	LAB	6.4.2: When the laboratory uses equipment outside its permanent control, it shall ensure that the requirements for equipment of this document are met.	Conditioning of the outcomes.	The laboratory also conducts research or experimentation activities for which the equipment can be brought to extreme or anomalous uses.	Verification procedure and records regarding use.	Admissible provided that, after performing the experimentation/research activities, the equipment is submitted to checks on suitability for use and calibration where necessary.
32.	LAT	When the laboratory uses equipment outside its permanent control, it shall ensure that the requirements for equipment of this document are met.	Dependence.	The Centre uses equipment which is outside its control and/or equipment of the customer/intended user.	Verification of contracts, regulations and procedures regarding use.	Admissible for non-measuring equipment, provided that the Centre identifies situations of conflict and manages them in the risk analysis. Not admissible for measuring equipment, if this is owned by the Customer/intended user.
33.	LAT	6.4.2: When the laboratory uses equipment outside its permanent control, it shall ensure that the requirements for equipment of this document are met.	Dependence, conditioning of the outcomes.	The Centre uses shared <u>measuring</u> <u>facilities</u> or partially beyond its permanent control.	Verification of contracts, regulations and procedures regarding use.	Admissible, provided that the Centre identifies situations of conflict and manages them in the risk analysis. Not admissible, if these are owned by the client (not permissible to share with the client).



N°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
34.	LAB	7.1.7: The laboratory shall cooperate with customers or their representatives in clarifying the customer's request and in monitoring the laboratory's performance in relation to the work performed.		The laboratory has a contract with an external professional or with an intermediary/service company that carries out the sampling.	Verification of contracts, offers, procedures and documents in which the responsibility for sampling activities is clearly defined.	Admissible on a voluntary basis, provided it is managed with a risk analysis.
35.	LAT	7.1.7: The laboratory shall cooperate with customers or their representatives in clarifying the customer's request and in monitoring the laboratory's performance in relation to the work performed.	Self-interest, subcontract.	The Centre has a contract with an intermediary company which also provides the staff who collect the calibration data.	Verification of contracts.	Admissible provided it is managed with a risk analysis.
36.	LAT	7.1.7: The laboratory shall cooperate with customers or their representatives in clarifying the customer's request and in monitoring the laboratory's performance in relation to the work performed.	Self-interest.	The Centre's pricelist includes calibration campaigns (e.g., packages).	Verification of calibration protocols, verification of offers.	Admissible, provided that the calibration protocols are compatible with the scope of accreditation and the offers highlight any limits on the use of the results. Not admissible for regulated sectors.
37.	LAT	7.8.4.1:	Self-interest.	The laboratory does not provide the results of the calibration	Verification of contracts.	Not admissible.



N°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
		calibration certificates shall include the following: d) the results before and after any adjustment or repair, if available;		performed before and after the instrument was adjusted.		
38.	LAT	7.8.4.1: Repair/adjustment calibration certificates shall include the following d) the results before and after any adjustment or repair, if available;	Self-interest.	The laboratory does not provide the results of the calibration performed before and after the instrument was repaired.	Verification of contracts.	Admissible, when it is not possible to perform calibration before repair.
39.	LAT	7.8.4.3: A calibration certificate or calibration label shall not contain any recommendation on the calibration interval, except where this has been agreed with the customer.	Self-interest.	The Centre manages, by contract with the customer, the metrological confirmation of the calibrated instrumentation.	Verification of contracts.	Admissible, provided that the responsibility for the actions and the definition of the re-calibration intervals is established by the recipient of the calibration certificate, because the frequency of intermediate checks and calibration intervals depends on the frequency and conditions of use of the instrument.
40.	LAT	7.8.7.1: When opinions and interpretations are expressed, the laboratory shall ensure that only personnel authorized for	Self-interest.	The Centre manages, by contract with the customer, the metrological confirmation and provides opinions and interpretations on the re-	Verification of contracts.	It is not admissible for opinions and interpretations based on the calibration data to provide indications on the expiry date of the same calibration.



N°	Scheme	Requirement of the standard ISO/IEC 17025 (paragraph)	Typology of conflict	Example of conflict activity/situation	Method of enquiry (verifications to perform)	Admissibility (of the situation of conflict)
		the expression of		calibration interval of the		
		opinions and		calibrated instrumentation.		
		interpretations release				
		the respective statement.				
		The laboratory shall				
		document the basis upon				
		which the opinions and				
		interpretations have been				
		made.				

